

Source Number	Document Type	Title	Source	Subject Matter - Emphasis	Link
1	email	Off-Cycle Electric Smart Meter Change-Out	private email, web link	Claims accuracy problem due to double billing by utility due to off-cycle meter change out.	http://home.earthlink.net/~bjwimages/the_electric_smart_meter_problem/
2	Technical Report	PG&E Advanced Metering Assessment Report	California Public Utilities Commission, Structure Consulting Group, LLC., September 2, 2010	field assessment of meter accuracy, safety, installation procedures.	http://smmaa.org/storage/CPUC2010.pdf
3	Technical Report	Evaluation of Advanced Metering System (AMS) Deployment in Texas	Navigant Consulting, July 30, 2010	field assessment of meter accuracy, safety, installation procedures.	http://www.centerpointenergy.com/staticfiles/CNP/Common/SiteAssets/doc/PUCT%20Final%20Report%207-30.pdf
4	News Article	Attorney offers evidence of faulty PG&E metering in Bakersfield case	Internet	Presents analysis of weather data that show high bills in Bakersfield were due to faulty meter readings, not a rate	http://venturebeat.com/2009/12/03/pge-says-smart-meters-arent-the-cause-of-higher-than-usual-energy-bills/
5	News Article	25 of 1 million smart meters were inaccurate, Oncor CEO says	Internet	Oncor analysis to identify faulty meter readings / accuracy problem, references field tests.	http://www.istockanalyst.com/article/viewiStockNews/articleid/4313826
6	News Article	Oncor Meters: Confirmed to be Accurate (Again)	Internet, Greentech Media	Refers to Oncor field study on accuracy of smart meters, confirmed.	http://www.greentechmedia.com/articles/read/oncor-meters-found-to-be-accurate-by-independent-report/
7	CPUC Document	Independent Evaluation of PG&E Smart Meters Frequently Asked Questions	CPUC	Frequency Asked Questions regarding smart meters, focus on Structure evaluation of meter accuracy	http://www.cpuc.ca.gov/NR/rdonlyres/18F644C7-593A-4669-B7FE-32A02E7984C3/0/SMQA0310.pdf
8	News Article	Consumer group criticizes smart meter study	Internet	Consumers groups criticize Structure Report	http://www.bakersfield.com/news/business/economy/x965388842/Consumer-group-criticizes-smart-meter-study
9	News Article	i-Team: Study Deems Smart Meters Accurate	Internet	News story investigation into NVEnergy smart meter accuracy.	http://www.8newsnow.com/story/16995235/i-team-study-deems-smart-meters-accurate
10	News Article	Smart Meter Accuracy: The Evidence Comes In	eMeter commentary and summary of Texas / Calif reports	summary of meter accuracy investigations	http://www.emeter.com/smart-grid-watch/2010/smart-meter-accuracy-the-evidence-comes-in/
11	News Article	Are smart meters accurate?	Centerpoint Energy article summarizing Navigant findings	summary of meter accuracy investigations	http://www.centerpointenergy.com/services/electricity/business/advancedmetering/faq/3bfbf9b646eb6210VgnVCM10000026a10d0aRCRD/
12	EEI/ AEIC report	Smart Meters and Smart Meter Systems: A Metering Industry Perspective	EEI/ AEIC report	Addresses health, accuracy and other smart meter issues.	http://www.aeic.org/meter_service/smartmetersfinal032511.pdf
13	YouTube Video	Hydro One Meter and Relay Services: Smart Meter Accuracy	Hydro One video to demo meter accuracy testing	meter accuracy	http://www.youtube.com/watch?v=vhotMKO6h-s
14	News Article	Pepco Tests Smart Meters for Accuracy	PEPCO article explaining smart meter testing and accuracy	meter accuracy	http://www.pepco.com/energy/blueprint/smartmeters/meteraccuracy.aspx
15	News Article	Smart Meter Accuracy FAQs	TXU article explaining smart meter testing and accuracy	meter accuracy	http://www.txu.com/en/residential/customer-care/billhelp/smart-meter-new.aspx
16	YouTube Video	Are smart meters accurate?	AEP article explaining smart meter testing and accuracy	meter accuracy	http://www.youtube.com/watch?v=2UnEQ8Wwse4
17	News Article	Pepco's Smart Meters Meet High Standards for Providing Accurate Billing Information	PEPCO blog post explaining smart meter features	meter accuracy	http://pepcoconnect.wordpress.com/2011/12/13/pepcos-smart-meters-meet-high-standards-for-providing-accurate-billing-information/
18	News Article	APS: Frequently Asked Questions about Smart Meters	Arizona Public Service FAQ explaining smart meter features	all features including accuracy	http://www.aps.com/main/services/smartmeter.html
19	News Article	Understanding Smart Meters	FPL smart meter FAQ	all features including accuracy	http://www.fpl.com/energysmart/pdf/esf3.pdf
20	News Article	Address Smart Meter Concerns with Communication about Benefits	Generic article on smart meters	addresses many features, including accuracy - no documentation just a summary.	http://www.smartgridlibrary.com/2011/08/08/address-smart-meter-concerns-with-communication-about-benefits/
21	News Article	Smart Meters and AMI	FAQ from the Delaware Public Service Commission on smart meters	all features including accuracy	http://depdc.delaware.gov/electric/smart%20meters.shtml
22	News Article	Advanced Metering Infrastructure (AMI)	Southern Maryland Electric Cooperative FAQ on smart	all features including accuracy	http://www.smeco.coop/yourEnergy/smartMeters.aspx
23	News Article	Smart Meter FAQ	SDGE smart meter FAQ	all features including accuracy	http://sdge.com/residential/about-smart-meters/smart-meter-faq
24	News Article	Hydro bills up in part due to smart meter accuracy	News article on Hydro One	general report, alludes to accuracy improvement	http://swo.ctv.ca/servlet/an/local/CTVNews/20101115/OTT_Hydro_101115?hub=SWOHome
25	News Article	Wireless Smart Meter Background Information for Burbank/Glendale	FAQ from the Burbank/Glendale Municipal utility on smart meters	all features including accuracy	https://sites.google.com/site/nocelltowerinourneighborhood/home/wireless-smart-meter-concerns/wireless-smart-meter-background-information-for-